

UNIVERSITY MEDICAL CENTER (UMC) CLINICS

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The City of Lubbock contracts with the UMC physicians group to provide free primary care services for the City of Lubbock employees on the health plan. Employees and dependents enrolled in the health plan may visit any of the locations listed below with no co-pay. ONLY listed clinics allow zero co-pay.

▶ **West Wind Primary Health Center**

5520 4th Street – 806-761-0475

▶ **I-27 Medical Center**

4105 I-27 – 806-762-2633

▶ **Express Care at South Plains Mall**

6002 Slide Road – 806-761-0450

▶ **Milwaukee Family Medicine**

7301 Milwaukee Avenue –
806-761-0464

▶ **Orchard Park Family Medicine**

4420 114th Street – 806-761-0420

▶ **UMC Family Medicine**

9615 Frankford Avenue (98th & Frankford)

• **Children's 1st Floor**

806-761-0265

• **Family Medicine 2nd Floor**

806-761-0267

• **Drive-Thru**

806-761-0269

▶ **UMC Urgent Care/Pediatrics at Kings Park**

7501 Quaker Avenue – 1st Floor – 806-788-3306

▶ **UMC Family Medicine at Lakeridge**

5130 82nd Street – 806-761-0275

The top-notch physicians and medical experts available at each location are prepared for any primary care patient needs. If necessary, they can refer patients to in-network specialists for specific health care.

COMMITTED TO OUSTANDING SERVICE

UMC is fully committed to delivering a high level of service for each and every member on the City's health plan. When you become a patient, you'll have access to:

• **Prompt Appointments**

Same or next-day appointments are available at the EIGHT clinics.

• **Online Access to Resources**

After your first visit, you can access a private member portal through www.umchealthsystem.com

• **Short Wait Times for Office Visits**

For most routine needs, appointments take 30 minutes or less, though lab work or advanced care could take longer. Highly trained staff work with each patient to ensure they are in and out as quickly as possible. Additionally, through www.waitfromhome.com you can make an appointment at one of the clinics and UMC will call or text you within 20 minutes prior to your appointment time.