

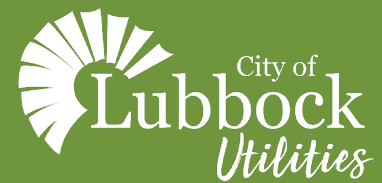
NEW RESIDENT CHECKLIST



Welcome home to Lubbock! We are thrilled to have you join our community. Whether you're here for the vibrant culture, the west Texas scenery, or friendly neighbors, we hope you quickly feel at home. To ensure a smooth transition, we've put together a New Resident Checklist with information about how to set up utilities and access essential city services. Explore, enjoy, and make the most of everything our city has to offer.

✓	NEW RESIDENT CHECKLIST // THINGS TO DO
<input type="checkbox"/>	Follow City of Lubbock Utilities and Lubbock, TX – Your City Government: Facebook, Twitter, Instagram
<input type="checkbox"/>	Download the My LBK App: Google Play and Apple Store
<input type="checkbox"/>	Schedule an Appointment to Update your Driver's License: https://public.txdpsscheduler.com/ <i>Be sure to grab all your needed forms of identification prior to your appointment!</i>
<input type="checkbox"/>	Locate your School District: https://TXschools.gov
<input type="checkbox"/>	Register to Vote with the Lubbock County Elections Office: https://www.votelubbock.org/voting-information/register-to-vote/
<input type="checkbox"/>	Get a Library Card & Download the Libby App: https://libbyapp.com/ <ul style="list-style-type: none"> • Mahon Public Library – 1306 9th St • Godeke Branch Library – 5034 Frankford Ave • Groves Branch Library – 5520 19th St • T J Patterson Library – 1836 Parkway Dr
<input type="checkbox"/>	Visit these Sites to Learn About and Explore Lubbock: <ul style="list-style-type: none"> • Visit Lubbock: https://visitlubbock.org/ • Lubbock in the Loop: https://lubbockintheloop.com/ • Lubbock Parks & Rec: https://ci.lubbock.tx.us/departments/parks-recreation • Volunteer Lubbock: https://www.volunteerlubbock.org/ • Lubbock South Plains Food Bank: https://www.spfb.org/
<input type="checkbox"/>	Save These Important Numbers In Your Phone: <ul style="list-style-type: none"> • Lubbock Police Non-Emergency: 806-775-2865 • Lubbock Animal Services: 806-775-2057 • City Information Request: 311 • Lubbock Power and Light Electric Emergencies: 806-775-2509 • City of Lubbock Water Emergencies: 806-775-2588 • Call Before You Dig: 811

NEW RESIDENT CHECKLIST


Call and Set Up Your Utilities:

Please note Lubbock Power and Light (LP&L) is the city department that maintains the electrical infrastructure for the City of Lubbock. They no longer bill citizens for electric service, if you live in the LP&L services area you will need to select an Electric Retail Provider which you can identify at the Power to Choose link provided below.

**The City of Lubbock does not endorse any service providers. The below links are provided for informational purposes only.*

ELECTRIC PROVIDERS	WATER, SEWER, GARBAGE, & STORM WATER	NATURAL GAS PROVIDERS
Providers will vary based on service area. Always verify before signing up for services.		
LUBBOCK RETAIL SERVICE PROVIDERS Approved List of Available Retailers RATES & PLANS Power to Choose CO-OP PROVIDER South Plains Electric Co-Op Call: 806-775-7732	City of Lubbock Utilities Call: 806-775-2509 SOLID WASTE (GARBAGE) Residential Info & Rates WATER & SEWER Important Info & Rates	Atmos Energy Call: 806-798-4497 West Texas Gas Call: 806-866-0339



NEW RESIDENT CHECKLIST // THINGS TO KNOW


City of Lubbock Watering Days:

- Irrigate landscape only during two assigned days per week year-round
- Irrigation schedules are based on the last digit of the house address:
- Addresses ending in 0, 3, 4, or 9 – Monday and Thursday
- Addresses ending in 1, 5, or 6 – Tuesday and Friday
- Addresses ending in 2, 7, or 8 – Wednesday & Saturday
- On your scheduled watering days, irrigation is allowed from midnight to 10:00 a.m. and from 6:00 p.m. to midnight.


City of Lubbock Garbage Pickup Days:

- The Solid Waste Department typically collects commercial and residential dumpsters twice per week on Monday/Thursday, or Tuesday/Friday. During periods of bad weather, high winds, rain or holidays, collection frequency may be reduced.


Need to Recycle those Moving Boxes or toss Bulky items?
Recycling & Large Item Drop-off Centers (No Glass)

You will need to provide a driver's license showing you are a Lubbock resident or a driver's license and utility bill with your address.

Operating Hours: Monday-Saturday: 8 a.m. to 5:30 p.m.

Locations:

- SOUTHSIDE: 1631 84th Street
- NORTHSIDE: 208 Municipal Drive
- SOUTH MILWAUKEE: 7308 Milwaukee Avenue
- NORTH QUAKER: 4307 Adrian Street